-----MOTORHOME TERMS AND CONDITIONS-----

NO SMOKING OR PETS. Upon check in the unit will be inspected. If such is found, we will charge a sanitization & clean up fee of \$250 and prohibit you from renting with us again.

<u>RENTAL PERIOD</u>. We rent by the day or by the week. (Minimum nights required depending on time of year) (April thru Sept – 4 nights) (Oct & Nov – 3 nights) (Dec thru March – 2 nights) The rental is due back by NOON before you are assessed an additional night rental. We count the day you pick up but not the return day unless returned after noon. There is no credit for an early return.

<u>PICK UP/ DROP OFF</u>. The earliest pick up time is 9:30am. The latest pick up time is 4pm. You must schedule a time slot PRIOR to picking up the unit. The time slots are limited. It is recommended you select a time when completing your reservation. Plan 1 hour for your orientation and paperwork.

We are not open on Sundays but you can return the unit on Sundays. You will be responsible for the rental until we check in the next business day. We have a key drop and a place to leave your car.

<u>PAPERWORK</u> –You must request the required forms as they are not available online. (1 reservation form and 1 terms and conditions document) Both must be filled out by the MAIN driver (aka renter). Be sure to read this document before signing page 2. A reservation is not completed until both of the forms are received. We cannot hold units without receipt of paperwork. We have a zero cancellation policy. (see deposits)

(2) DEPOSITS

(1)**Reservation Deposit (NON-refundable but your payment is applied toward rental contract) if your rental dates are under 20 days the deposit is equal to 1 days rental. If reservation is for 21 days+ then 1 week deposit is required. This one day/one week deposit will be charged at the time of submission of the required forms and is NON-REFUNDABLE.

If you cancel your reservation, you lose the amount paid of the reservation deposit.

(2) Damage Security Deposit (REFUNDABLE deposit once rental is returned) refund amount could fluctuate based on mileage used, generator use, any damages, DIY services (tanks emptied, filled with gas and/or propane, cleaned, etc.) This deposit is preferred paid by credit card and due at time you pick up and must be paid by the renter since they are assuming liability of the rental.

((((The following items will reflect the above Damage Security Deposit)))))

- MILEAGE. We give you 100 free miles per day. Excess mileage 30 cents per mile.
 (Taxable)
- GENERATOR. If used, the charge is 50 cents per hour. (Taxable)
- GASOLINE tank must be filled. We charge \$10 per gallon if not full.
- LP/PROPANE. Operates furnace, stove top, water heater and fridge. If not filled prior to return, you will be assessed \$4 per gallon used (Taxable)
- CLEANING. Bring a broom and Clorox wipes or spray sanitizer. We would appreciate if an effort is made to clean, similar to what it looked like when picked up. There is a minimum of \$75 cleaning charged upon managers' discretion.
- HOLDING TANKS. Black and grey tanks must be emptied otherwise a \$50 charge for dumping is assessed. A sewer hose is provided with each rental. You will receive instructions on how to do.
- DAMAGES. The damage security deposit will be refunded if the rental returns in the same condition. This condition means nothing broke, scratched, torn, ripped, dented, abused, etc. or in any other conditions other than when it left. You will be asked to sign a damage inspection sheet prior to departure. Anything less than \$1500 you are 100% responsible for.
- ACCIDENT. In an accident occurs, you will forfeit your \$400 damage security deposit and responsible for the balance of the \$1500 accident deductible. Legal actions will be enforced for non-payment.

<u>OUR INSURANCE</u> is included with your rental rate and is subject to a \$1500 deductible if an accident or major damages occur. Our insurance company prohibits the towing of any kind. You must be 25 years of age and have a valid drivers' license. Multiple drivers may be added but must be present when picking up the rental with a valid drivers' license.

<u>YOUR INSURANCE</u>. Proof of renters' insurance ID card will be required for ALL rentals. This can be brought when you pick up or submitted prior to. This must be on file before the rental is released to renter. (Trailer rentals) The person who owns the tow vehicle must be the "renter" and sign the rental contract. (Company owned vehicles) Renters' name must appear on the insurance ID card or have a notarized document giving permission and coverage of the vehicle when driven by renter.

<u>WINTER RENTALS</u>. We rent year round, however during winter months the water lines are filled with antifreeze to prevent damages. When winterized you are not able to use the water systems. If you'd like to have full use of them, it is possible with some pre-cautions and assistance on your part.

<u>THINGS TO KNOW</u> ----- There are no pots, pans, kitchen utensils, sheets, bedding, toilet paper, etc... but we have a list of accessories available for rent. Limited quantities are available; please reserve prior to your rental. Prices are a flat rate regardless of rental period.

Coffee maker \$25 Kitchen Set \$100 RV GPS \$50

Patio Mat \$30 Bike Rack/ Cargo Rack \$35 Grill \$50

I have read and agree to the terms and conditions of the motorhome rental. We reserve the right to refuse any applicant. Terms and conditions are subject to change without notice.

Signature_____
Date_____

Fax# 301-898-0630

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