

Platinum Motor Home XtraRide® Coverage Details



Platinum Coverage provides extensive coverage against the cost of breakdowns due to mechanical defects to all vehicle components unless specifically excluded. A complete list of exclusions can be found in the contract. Unless excluded, parts falling within the following component groups are covered:

Engine: all internally lubricated parts, including pistons, pins and rings • pulleys • camshaft, followers and cam bearings • connecting rods and bearings • crankshaft and main bearings • dipstick and tube • eccentric shaft • engine head(s) and engine block if damaged due to the failure of an internally lubricated part • engine mounts and cushions • engine torque strut, flywheel (flexplate) and flywheel ring gear • harmonic balancer • intake and exhaust manifolds • oil pan • oil pump • push rods, valves, springs, guides, seats and lifters • rocker arms, shafts and bushings • timing cover • timing gears, chain, belt tensioners and retainers • vacuum pump • valve cover(s) • water pump • diesel engine fuel injection pump and fuel heater (unless failure results from wear and tear or contamination) • turbo charger internally lubricated parts • turbo charger housing if damaged due to the failure of internally lubricated part.

Transmission/Transfer Case: all internally lubricated parts • cooler and cooler lines • filler tube and dipstick • internal linkage • mounts • oil pan • torque converter • transfer case • transmission and transfer case if damaged due to the failure of an internally lubricated part • transmission park brake assembly • vacuum modulator.

Drive Axle (Front and Rear): all internally lubricated parts • axle shafts • constant velocity joints • bearings • differential housing • final drive housing if damaged due to the failure of an internally lubricated part • four-wheel drive hubs and bearings • retainers • transaxle housing • universal joints • drive shafts • hub bearings • supports.

Seals & Gaskets: seals, gaskets and sealing boots for all Covered Parts.

Suspension: bushings • coil and leaf springs • kingpins and bushings • leveling system compressor • lines and bags • rubberized suspension components • strut bar and bushings • struts (excluding replaceable cartridges) • steering knuckles • stabilizer shaft, linkage and bushings • shafts • spindle supports • torsion bars • upper and lower ball joints • upper and lower control arms • wheel bearings.

Steering: all internally lubricated parts contained within the steering gear box and gear box housing • steering gear box and gear box housing if damaged due to the failure of an internally lubricated part • control valve and cylinder • cooler and cooler lines • drag links • idler arms • main and intermediate shafts • pitman arm • power cylinder • power steering pump • rack and pinion gear • steering column shafts and couplings • tie rods and tie rod ends.

Dashboard Air Conditioning: accumulator • blower motor • clutch • clutch coils • clutch pulley • compressor • condenser • ducts • evaporator • high/low cutoff switches • idler pulley and bearing • orifice tube • POA valve • power module • pressure cycling switch • P.C. Board(s) • receiver • dryer • temperature control programmer.

Heating/Cooling: bearings and bushings • coolant recovery unit • electric block heater • fan • fan clutch • fan motor and controller module • fan shroud • heater core • heater ducts and cabins, including impeller shaft • radiator • water pump.

Fuel Delivery: auxiliary tank switch • carburetors • fuel distributor • fuel injection pump • fuel injectors • fuel pump • fuel tanks • metal fuel lines.

Brake System: backing plates • clips, springs, and retainers • combination valves • compensating valve • disc calipers • drums • hydraulic lines and fittings • master cylinder • power assist booster and pump • power brake cylinder • rear actuators • self-adjusters • parking brake linkage and cables • wheel cylinders • the following air brake components: compensating valve, compressor, diaphragms, treadle valve, disc calipers and slack adjusters.

Electrical: alternator • factory installed back-up alarm • coils and electronic engine timing control unit and sensors • cruise control transducer • engagement switch and servo • dashboard clock • distributor • dual battery paralleling switch • gauges • manually-operated switches • power antenna and motors • power door locks • relays • seat motors • solenoids • starter • turn signal switch • voltage regulator • window and mirror motors and controls • wiper motors • wiring harness.

Electronic High Tech: electronic anti-detonation sensors and controller • electronic anti-lock brake system (ABS) • electronic ignition module • electronic mixture control unit and sensors • fuel injection sensors • control module • P.C. Board(s) • relays.

Chassis Frame: all chassis frame components.

Auxiliary Power Plant, Power Step: all internally lubricated parts of the Power Plant engine • gauges • generator electrical components • head and/or cylinder block if damaged due to the failure of an internally lubricated part • hydraulic door • interior monitor and control panel • inverter • P.C. Board(s) • power converter • power step system.

Water Heater: burner assembly • electronic ignition assembly • fittings and connections • gas valve • heating element(s) • P.C. Board(s) • switches • tank • thermocouple • thermostat • wiring harness.

Waste System: fittings and connections • gate valves • holding tanks • shower • sink(s) • toilet.

Fresh Water System: compressor • faucets • fittings and connections • water lines • water pump • water tank • traps.

Coach Air Conditioning/Heat Pump/Ventilation: accumulator • blower motor • capacitors • compressor • condenser • ducts and control panel • electronic module • evaporator • expansion valve • heat strips • heat pump • P.C. Board(s) • pressure cycling switch • receiver dryer • relays • reversing valve • switches • thermostat • ventilation fans.

Range and Oven: burner assembly • burner valves • L.P. fittings and connections • microwave oven • P.C. Board(s) • power hood • thermocouple • thermostat.

L.P. Gas System: fittings • gas lines • gauges • mounting brackets • pig tails • regulators • shut-off system • valves.

Heating System: blower motor • burner assembly • furnace igniter • gas valve • heat pumps • heat strips • L.P. fittings and connections • P.C. Board(s) • reversing valve • thermocouple • thermostat.

Refrigerator: burner assembly • cooling unit • control panel • igniter • L.P. fittings and connections • P.C. Board(s) • thermocouple • thermostat.



Platinum Motor Home XtraRide® Coverage Details



Deluxe Component Package: alarm sensors • awning mechanism (excluding cover) • carbon monoxide/smoke detectors • central locking system • central vacuum cleaner system • compass • dishwasher • door handles, locks and hinges • electrical outlets • electronic/remote entrance • external barbecue • external bolts, nuts, washers and lock washers in conjunction with a covered repair • freezer • garbage disposal • glove box door hinges and lock • hood latches, hinges and springs • horn and horn switches • ice maker • interior and exterior light fixtures (excluding bulbs) • kitchen center • power seat system • rear monitor system • seat tracks shift lever • spot light system • steering assembly • thermometer • thermostat • tilt/telescoping • trash compactor • washer/dryer (excluding belts and hoses).

Leveling Package: all electrical, hydraulic and mechanical components for coach leveling jack system.

Slide Out Room(s) Package: all electrical, hydraulic and mechanical components of the slide out rooms extension system(s) and raised roof extension system.

Audio/Video Package: antenna motor(s) • rear stereo system (excluding speakers) • TV (any size TV with Platinum Coverage) • VCR/VCP.

XtraRide Optional Coverage Programs

Tire & Wheel Program*

Coverage is extended to the towing and the towed vehicle. The following items are covered if caused by a road hazard:

- Flat Tire Repair
- Tire Replacement
- Wheels (Rims) Repair & Replacement
- Mounting & Balancing
- Valve Stems
- Taxes**

The Tire & Wheel Program covers up to 4 occurrences regardless of the number of tires replaced per occurrence.

*This program may not be available in some states due to state law restrictions. See coverage booklet for exact terms, coverage and exclusions.

**You will be reimbursed for the cost of local and state taxes, as directed by state agencies.

Consequential Failure Program

Protection against the cost for repair or replacement of additional parts that are damaged due to the mechanical breakdown of a covered part.

Limits and Exclusions

Coverage is subject to deductibles, limits and exclusions. The contract covers repairs only of covered parts and only when they suffer a mechanical breakdown as defined in the contract. Under some circumstances, a mechanical breakdown of a covered part may not be covered. Examples include if the failure is due to misuse, lack of proper maintenance or when a non-covered part is what caused the covered part to fail. Also, the exclusions contain a list of parts not covered, some of which may be associated with or contained in component groups that are covered. Examples include brake drums, exhaust system and spark plugs. Please see vehicle service contract for details.

For inquiries please contact:
P.O. Box 770
Deerfield, IL 60015-0770

Claims: 888 756 5529
Emergency Road Side Assistance, Concierge Services and Tire & Wheel Assistance: 866 815 5207
All other inquiries: 800 323 5771

The XtraRide service contract program is administered by a Protective company and backed by Lyndon Property Insurance Company, a Protective company, in all states except New York. In New York this product is backed by Old Republic Insurance Company. In Florida, the XtraRide service contract program is administered by The Advantage Warranty Corporation, contact information above. Florida Certificate of Authority #60071.

An RVDA endorsed product or service is one that has been extensively evaluated by the RVDA to assure quality, dependability and overall value. RVDA and the RVDA Education Foundation receive compensation from a Protective company for business generated by RV dealers.

XtraRide includes the following additional benefits:

Sign & Drive Towing / Road Service - Provides reimbursement for towing up to \$1,000 per occurrence. All towing and road service benefits are extended to the towing and the towed vehicle. Emergency Road Service provides reimbursement for up to \$500. Emergency Road Service Includes:

- Jump Start
- Fuel Delivery
- Spare Replacement
- Lock-Out Service

24 x 7 Concierge Service Benefits

- RV Technical Assistance
- Repair Facility Locator Service
- Concierge Services

Service Call - Provides reimbursement for up to \$200 per occurrence if you are 50 miles or over away from home.

Rental Vehicle (Motor Homes Only) - Provides reimbursement for substitute transportation costs as follows: up to \$75 for one day of diagnosis (if required); up to \$75 for each 8 labor hours required for covered repairs (capped at 5 days and \$375 for each occurrence); and up to 3 additional days (up to \$75 per day to a maximum of \$225) for if required for replacement of the engine, transmission, or drive assembly.

Travel Expense - Provides lodging and meal reimbursement up to \$225 per day for a maximum of 5 days due to a covered mechanical breakdown if you are 50 miles or over away from home.

Food Spoilage - Provides reimbursement for food spoilage up to \$100 when a covered repair directly affects the vehicle's refrigerator/freezer for over 8 hours.

Fuel / L.P. Gas - Provides fuel/L.P. gas reimbursement up to \$250 any time the fuel tank fails or a covered component fails that requires the fuel or L.P. gas to be drained.

Pet Benefit - Provides reimbursement for up to \$250 per occurrence for pet removal, transporting, handling, boarding expenses (including hotel/motel surcharges). This benefit applies to domestic animals and horses.

Emergency Transportation - Provides reimbursement for up to \$250 per person for a max of \$750 for airfare and \$300 for rental car when a repair is delayed more than 3 days.

Manufacturer's Deductible - Provides reimbursement up to \$100 when a covered component fails during the manufacturer's warranty and a manufacturer's warranty deductible applies.

Transferable Coverage - All benefits and coverages of the service contract are fully transferable to a private subsequent owner (subject to qualification and transfer fees).



Platinum Towable XtraRide® Coverage Details



Platinum Coverage provides extensive coverage against the cost of breakdowns due to mechanical defects to all vehicle components unless specifically excluded. A complete list of exclusions can be found in the contract. Unless excluded, parts falling within the following component groups are covered:

Chassis frame: all components in the lift crank system (for pop-up and hi-lo campers) • brackets • coupler • hubs • jack • spring hangers • welds • wheelbase frame landing gear • winch stand. Bent frames are excluded.

Auxiliary Power Plant/Power Steps: all internally lubricated parts of the Power Plant engine • gauges • generator electrical components • head and/or cylinder block if damaged by the failure of an internally lubricated part • hydraulic door • interior monitor and control panel • inverter • P.C. Board(s) • power converter • starter • switches • voltage regulator • power step system

Suspension: actuators • coil and leaf springs • rubberized suspension

Brake System: backing plates • drums • hydraulic or electrical brake actuators • master cylinder.

Seals and Gaskets: seals, gaskets and sealing boots for all Covered Parts.

Water Heater: burner assembly • control panel • electronic ignition assembly • fittings and connections • gas valve • heating element(s) • P.C. Board(s) • switches • tank • thermocouple • thermostat • wiring harness.

Waste System: fittings and connections • gate valves • holding tanks • shower • sink(s) • toilet.

Fresh Water System: compressor • faucets • fittings and connections • traps • water lines • water pump • water tank.

Air Conditioning/Heat Pump/Ventilation: accumulator • blower motor • capacitors • compressor • condenser • control panel • P.C. Board(s) • ducts • electronic module • evaporator • expansion valve • heat strips • heat pump • pressure cycling switch • receiver dryer • relays • switches • thermostat • ventilation fans.

Range and Oven: burner assembly • burner valves • L.P. fittings and connections • microwave oven • P.C. Board(s) • power hood • thermocouple • thermostat.

L.P. Gas System: fittings • gas lines • gauges • mounting brackets • pig tails • regulators • shut-off system • valves.

Heating System: blower motor • burner assembly • furnace igniter • gas valve • heat pumps • heat strips • L.P. fittings and connections • P.C. Board(s) • thermocouple • thermostat.

Refrigerator: burner assembly • cooling unit • igniter • L.P. fittings and connections • P.C. Board(s) • thermocouple • thermostat.

Deluxe Component Package: alarm sensors • awning mechanism (excluding cover) • carbon monoxide/smoke detectors • central locking system • central vacuum cleaner system • compass • dishwasher • door handles, locks and hinges • electrical outlets • electronic/remote entrance • external barbecue • external nuts, bolts, washers and lock washers in conjunction with a Covered Repair • freezer • garbage disposal • ice maker • interior and exterior light fixtures (excluding bulbs) • kitchen center • rear monitor system • spot light system • thermometer • trash compactor • washer/dryer (excluding belts and hoses).

Coach Leveling Jack System Package: all electrical, hydraulic and mechanical components of the factory-installed or factory-authorized dealer-installed Coach Leveling Jack System.

Slide Out Room(s) Package: all electrical, hydraulic and mechanical components of the slide out room extension systems and raised roof extension system.

Audio/Video Package: antenna motor(s) • rear stereo system (excluding speakers) • TV (any size TV with Platinum Coverage) • VCR/VCP.



XtraRide includes the following additional benefits*:

Sign & Drive Towing / Road Service - Provides reimbursement for towing up to \$1,000 per occurrence. All towing and road service benefits are extended to the towing and the towed vehicle. Emergency Road Service provides reimbursement for up to \$300. Emergency Road Service Includes:

- Jump Start
- Spare Replacement
- Fuel Delivery
- Lock-Out Service

24 x 7 Concierge Service Benefits

- RV Technical Assistance
- Repair Facility Locator Service
- Concierge Services

Service Call - Provides reimbursement for up to \$200 per occurrence if you are 50 miles or over away from home.

Travel Expense - Provides lodging and meal reimbursement up to \$225 per day for a maximum of 5 days due to a covered mechanical breakdown if you are 50 miles or over away from home.

Food Spoilage - Provides reimbursement for food spoilage up to \$100 when a covered repair directly affects the vehicle's refrigerator/freezer for over 8 hours.

Fuel / L.P. Gas - Provides fuel/L.P. gas reimbursement up to \$250 any time the fuel tank fails or a covered component fails that requires the fuel or L.P. gas to be drained.

Pet Benefit - Provides reimbursement for up to \$250 per occurrence for pet removal, transporting, handling, boarding expenses (including hotel/motel surcharges). This benefit applies to domestic animals and horses.

Emergency Transportation - Provides reimbursement for up to \$250 per person for a max of \$750 for airfare and \$300 for rental car when a repair is delayed more than 3 days.

Manufacturer's Deductible - Provides reimbursement up to \$100 when a covered component fails during the manufacturer's warranty and a manufacturer's warranty deductible applies.

Transferable Coverage - All benefits and coverages of the service contract are fully transferable to a private subsequent owner (subject to qualification and transfer fees).

XtraRide Optional Coverage Programs

Tire & Wheel Program*

Coverage is extended to the towing and the towed vehicle. The following items are covered if caused by a road hazard:

- Flat Tire Repair
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- Valve Stems
- Taxes**

The Tire & Wheel Program covers up to 4 occurrences regardless of the number of tires replaced per occurrence.

*This program may not be available in some states due to state law restrictions. See coverage booklet for exact terms, coverage and exclusions.

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An RVDA endorsed product or service is one that has been extensively evaluated by the RVDA to assure quality, dependability and overall value. RVDA and the RVDA Education Foundation receive compensation from a Protective company for business generated by RV dealers.